



RECONNECTING POWER AFTER A FLOOD

I&M is in close contact with public safety agencies and other authorities. I&M will continue working with them after water recedes to help coordinate the safe reconnection of customers. I&M cannot restore service to customers whose power was disconnected due to flooding until an inspection by the local government electrical inspector is completed.

STEPS TO RECONNECT

1. Flood waters recede
2. An inspection is conducted by the local government electric inspector
3. I&M receives approval from the inspector
4. I&M reconnects the meter and restores power at the home

NOTE: If there is damage to the meter base or riser pipe, you will need to have repairs completed by a qualified electrician before we can safely restore power.

For neighborhoods that have been de-energized at the pole from a fuse, transformer, etc.:

- Once the flooding reaches a level where we can get access to the meters, I&M will disconnect the properties that need inspections or are not ready for reconnection
 - I&M will then re-energize the pole, which will bring power to the properties who had no damage or are ready to be reconnected
 - For the properties that remain disconnected, once inspections are completed and we receive notification from the inspector, or property owner, we will reconnect those meters
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Need more information? Please call Indiana Michigan Power:

Indiana: 1-800-311-4634

Michigan: 1-800-311-6424
