

9-1-1 Tech/Operations/Advisory Meeting

October 28, 2020

Minutes

Jim Curran	Mike Davidson	Timm Pschigoda
Tami Smith	Audrey Lester	Brian Dissette
Jack Fisher	Ted Post	Steve Neubecker
Chris Swihart	Caitlin Sampsell	Denny Sexton
Jim Millin	Jon Pedzinski	Chuck Heit
Dan Unruh	Al DiBrito	Bruce Stover
Zack Trousdale	Jennifer Flick	Todd Taylor
Dave Chandler		

1. Minutes: Accepted.

Public Comments: None.

2. QA – The next meeting will be after this meeting at approximately 10:30. We will review a fire call from Benton Harbor.
3. A. Old Business – NG 911 – We have to do landlines and Frontier.
B. Smart 911/Rave Facility – currently there are 1,006 profiles and 28 facilities. The state will be funding through 2021. After that, we would be discontinuing Smart 911.
C. CAD – The kick off meeting was in September. We will go live in the summer 2021.
D. FEMA – Bruce Stover – They handed out the Grants and we were not chosen.
E. The county’s grant to help the Fire Departments and EMS purchase pagers. Everyone responded except Pride Care.
F. Critical Connect – (that will connect Michigan & Indiana radio systems) Testing was done on 10/27/20 and more tests to come. Mike Davidson stated yesterday the coverage went deeper into Indiana with dispatchers, but he couldn’t talk to Indiana during all parts of the exercise.
G. Watervliet ASR – We received our ASR number and some of the frequencies necessary. The site should go live early next year.
H. Bertrand Tower – The cost to fix the tower was \$31,125, now it will be \$42,445 plus \$2,000 license fees and a yearly co-location fee of \$6,000 for the Sumnerville tower. Caitlin will be going back to the finance committee. Mike Davidson said it would be an expensive bandaid. Chuck Heit said we need to talk to the chiefs in that area. We need to have a Special Meeting in November to have their input.

I. Staffing – we have hired two new dispatchers. We will have five in training. We lost two more dispatchers. Now we have four vacancies and are pursuing part-time dispatchers.

J. Dispatcher of the Year – We had two nominees: Sarah Blurton and Melissa Hensley. The winner was Melissa Hensley. Melissa took a call from a male who was trapped in an over turned truck in a water filled ditch.

4. New Business – Court Lein. The 911 dispatch budget pays for the staff and operational expenses. This went to the commissioners. It was approved that the Court and 911 will share the personnel costs. Starting 2021 the Court will take over the operational expenses.

The next meeting is scheduled for December 9, 2020 at 09:30.

Meeting adjourned at 10:30 A.M.

DRAFT