

9-1-1 Tech/Operations/Advisory Meeting (Virtual) August 26, 2020 Minutes

Dave Vollrath	Mike Davidson	Todd Taylor
Tami Smith	Dan Jones	Timm Pschigoda
Jack Fisher	Ted Post	Chuck Heit
Chris Swihart	Caitlin Sampsell	Denny Sexton
Kevin Kosten	Bruce Stover	Ron Bush
Dan Unruh	Al DiBrito	Jeremy Connell
Jennifer Flick	Zack Trousdale	

1. Minutes: February 12th meeting minutes- Accepted.

Public Comments: None.

2. QA – The last meeting was on 2/26/20, we reviewed a rollover in a ditch. The next meeting was scheduled for October 7, 2020; this has been rescheduled to follow the October 28th Advisory/Technical meeting. Chriss Lyon has retired and Sarah Blurton has taken her place.
3. Old Business – NG 911 – We have to do landlines.
 - B. Smart 911/Rave Facility – currently there are 1,000 profiles and 27 facilities. The state will be funding this thru 2021. Then we will have to decide to fund it or discontinue it. The cost would be \$41,690. Motion: For Berrien County to discontinue Smart 911, if the state money is not available to fund this project. Accepted.
 - C. CAD Upgrade – We received a schedule and we should go live the end of June 2021.
 - D. FEMA AFG Field Radio – They handed out the Grants in the middle of July and we haven't been chosen, but we haven't been kicked out yet.
 - E. County Grant – Pride Care is the only one who has not made a purchase. Sister Lakes, who covers a portion of Bainbridge Township is in the testing phase. Galien and Bertrand picked up loaner equipment to see if their radios are contributing to their communications challenges.
 - F. Critical Connect – They will be testing on 9/24/20. Indiana is ready, but Michigan has to figure out a few things yet.
 - G. Watervliet ASR – The fiber connection has been arranged and will also serve to close the loop for the County so that we will no longer be on a spur line, providing redundancy for our 800 communications if the microwave link in to Sumnerville were to go down. The next step is to get a frequency in October.

H. Active 911 – All departments are live. We are testing a Dispatch device addition, enabling us to confirm that Active911 messaging has gone out.

I. Dispatcher of the Year – Niles needs to send their nominee to Tami by 9/30/20.

4. Active 911 - Bertrand Tower is down and can't find parts. The VHF system will be dismantled at the end of 2022. We need to fix the tower with a new radio link. Motion: To have the Bertrand Tower upgraded/fixed. Accepted.

Recorder Upgrade –Niles and the County both got a new recorder connected to the Viper.

In October we will get an evaluator system to review police and fire calls. We will still have Aqua for the medical calls.

Staffing - We have three new dispatchers, and have 1 supervisor opening and 3 dispatcher openings.

COVID 19 – Everyone has stayed healthy at both of the dispatch centers.

RapidSOS – Addition of the RapidSOS Portal enables the dispatchers to see additional location information delivered from Apple and Google devices, which is often more accurate than Phase 2. We also have RapidSOS integration through Texty, and it will be included in our new CAD system.

Meeting adjourned at 10:13 A.M.