

A2004226
April 30, 2020

TO THE HONORABLE BOARD OF COMMISSIONERS OF BERRIEN COUNTY MICHIGAN: Your County Administration Committee respectfully recommends the adoption of the following:

RESOLUTION

WHEREAS, to continue utilization of the NICE audio recording logger systems at the Berrien County and Niles City 911 dispatch centers, the current end-of-life servers at each location must be replaced; and

WHEREAS, to accommodate new digital Internet-Protocol (IP) that may interface with the new IP telephony and MPSCS (Michigan Public Safety Communication System) trunked radio system technologies, the current software must also be upgraded; and

WHEREAS, Word Systems, Inc. can provide the software upgrade which will include an enhanced Quality Assurance interface tool to compliment the newly established QA Supervisor program for building audio files of case reviews; and

WHEREAS, the upgrade, at a cost of \$49,146, will be funded from the 911 Millage account funds (ORG 26103250).

NOW, THEREFORE, BE IT HEREBY RESOLVED that the Berrien County Board of Commissioners authorizes the 911 Administrator to proceed with the required documentation between Berrien County and WORD Systems Inc. for the software project upgrade for 911 dispatch centers.

**Respectfully submitted,
BERRIEN COUNTY ADMINISTRATION COMMITTEE**

Jim Curran, Chairman

Michael J. Majerek, Vice-Chairman

Chris Heugel

Don Meeks

RESOLUTION APPROVED AS TO FORM	
Administrator <u>h</u>	Date <u>4/29/20</u>
Comments Attached _____	
Corporate Counsel _____	Date _____
Comments Attached _____	